

XPRESS IN FOCUS

MeritorPartsXpress eNewsletter

May 2023

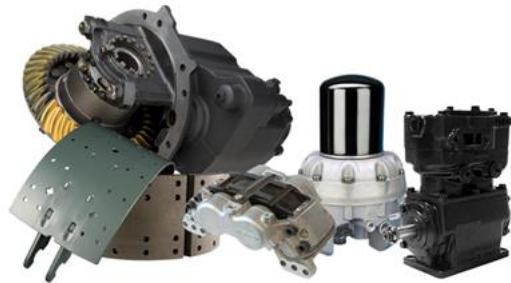
Core Management System Enhancements for an Improved User Xperience

Cummins-Meritor recently rolled out enhancements to its existing **Core Management System** to create a more user-friendly service experience while continuing to exhibit its commitment to being a provider of world class solutions in the remanufacturing industry.

A core program is an innovative solution that enables worn-out parts to be reconditioned or remanufactured and sold again in the secondary market, preserving a significant amount of the original part's value, reducing waste and costs. Original equipment manufacturers (OEMs) can benefit from this profitable approach.

Check out what's new!*

- New dashboard features:
 - In-transit returns
 - Eligibility expiring this month
- Simplified core return scheduling
- Single click option to report delay in carrier pick-up
- Updated help tutorials
- Detailed packaging instructions included with Packing List
- Improved performance



**Not all features are available to all users, dependent on site permissions.*

Use of Cummins-Meritor's Core Management System is mandatory to schedule all core returns. To register, view these new enhancements, and much more, visit **MeritorPartsXpress** today!

— ✕

Live Chat

• First Name

• Last Name

Chat Case Reason
 ▼

Subject

• Web Email

Contact Us

Tired of picking up the phone? **MeritorPartsXpress** is here to help.

Registered MPX users have access to live chat representatives from 8:00 A.M. to 6:30 P.M. Eastern Time (ET), Monday through Friday. After-hour requests will be handled on the next business day. To begin, just use the "Chat with an agent" button in the bottom right corner of any MPX page.

[Click here](#) to learn more.

MERITORPARTSXPRESS EASY-ACCESS GUIDE

Instant access to the tools you need.

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